



Customer Notification Invitrogen™/ ViewRNA™ Tissue Assay Core Kit

Date: 10 th November, 2020
Dear customers,
Due to discontinuation of the Fast Red Substrate tablets that are part of our ViewRNA™ Tissue Assay Core Kit we switched to Fast Red liquid system. We learned recently that the new Fast Red liquid substrate is producing less or blurry signal when used in combination with Fast Blue substrate on cryosection from mouse or tissues that are heavy in fatty lipids.
After extensive testing in our quality department, we therefore recommend the following changes to the protocol:
 We are no longer recommending these kits to be used with OCT embedded frozen tissue section. If you bought this kit for this tissue type, you can contact our technical support and ask for a credit note. If you do want to use this kit for OCT embedded frozen tissue section, then we highly recommend doing one plex with either Fast red or Fast blue separately. Multiplexing Fast red and Fast Blue is no longer recommended for some OCT cryopreserved tissue type. Our internal validations and data from customers indicate that these kits can still be used for most types of FFPE preserved tissue types producing equivalent results as before.
We apologize for this inconvenience and strive to provide our customers with best qualitied products.
If you have further questions, please write us an email:
US: techservices@thermofisher.com Europe: Eurotech@thermofisher.com
Sincerely,